YOUR BENEFITS NOW!

WWW.DPSSBENEFITS.LACOUNTY.GOV

DPSS SELF SERVICE PORTAL

YOUR BENEFITS NOW HOME PAGE

- Apply Online
- Submit QR/SAR
- View eNotices
- Schedule Appointment
- View Case Status
- Worker Information
- Submit Annual RD/RC
  (Pilot at Rancho Park and Lancaster district only)
- Upload Verification Documents
  (Pilot at Rancho Park and South Central)

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YOUR BENEFITS NOW HOME PAGE

YBN can be used in the following threshold languages:

Spanish	Armenian	Cambodian	Chinese
Tagalog	Korean	Russian	Vietnamese

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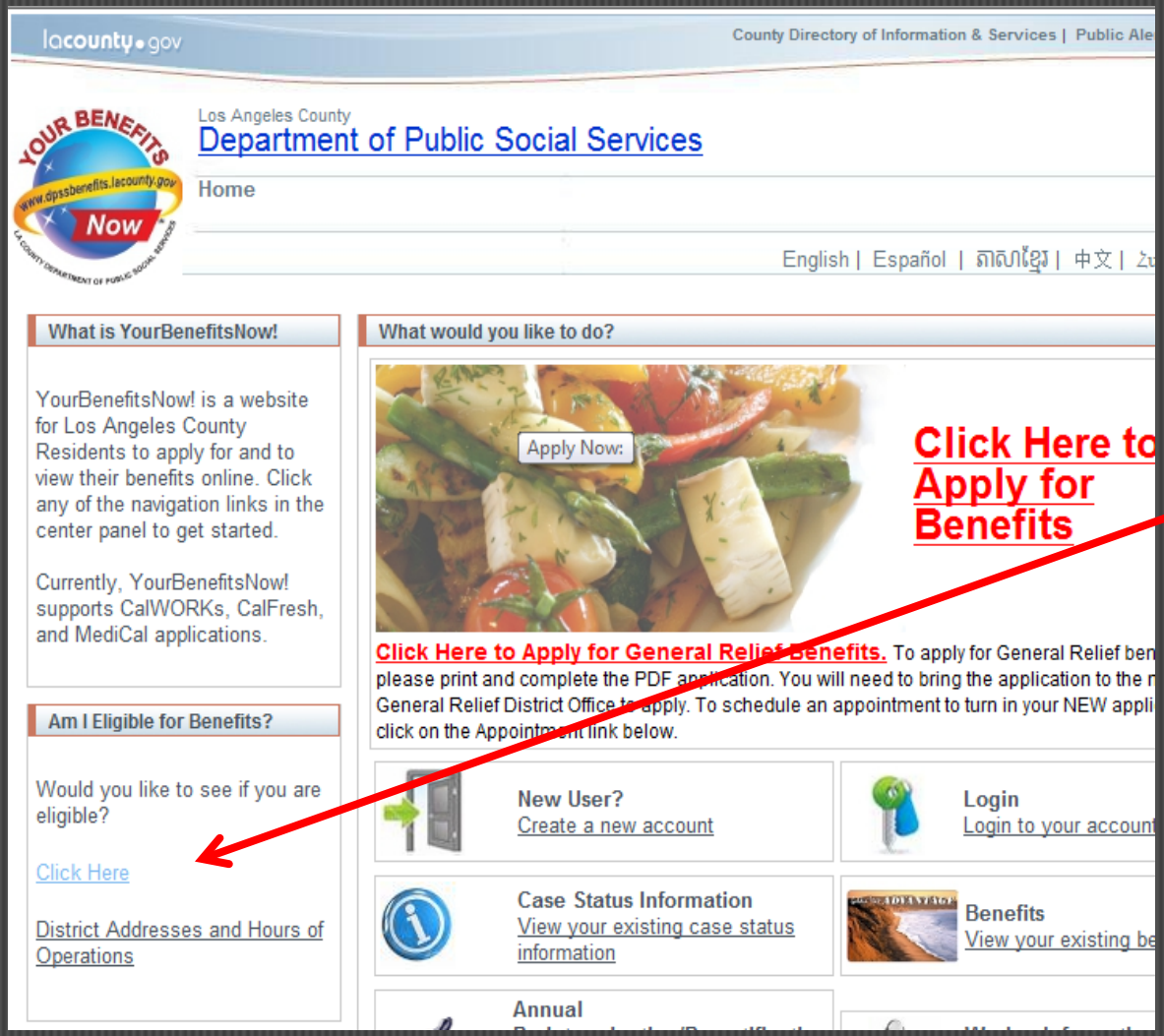
YOUR BENEFITS NOW HOME PAGE



The YBN page has a link to LA County Helps website that provides information about other resources just by answering a few questions.

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DPSS MOBILE APP

YOUR BENEFITS NOW (YBN)

Google play

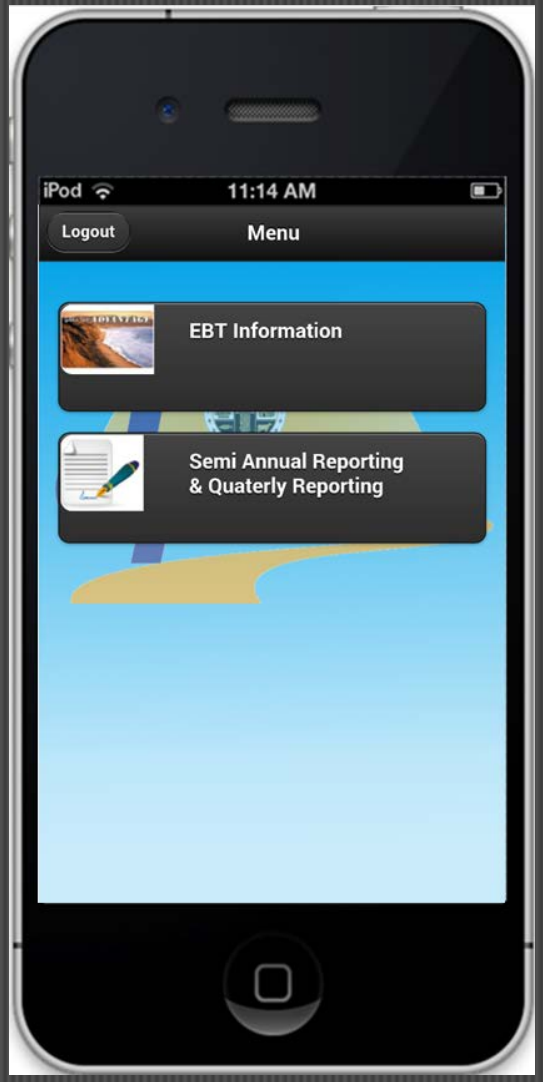
Available on the iPhone
App Store

LOGIN

User can authenticate one of two ways:

- YBN ID & Password
- Customer ID & PIN

MENU PAGE



LA County DPSS Mobile app allows users to:

- View your EBT balance
- Take a picture to upload proof of the changes reported on your Semi Annual Report(SAR-7) or Quarterly Report(QR-7)

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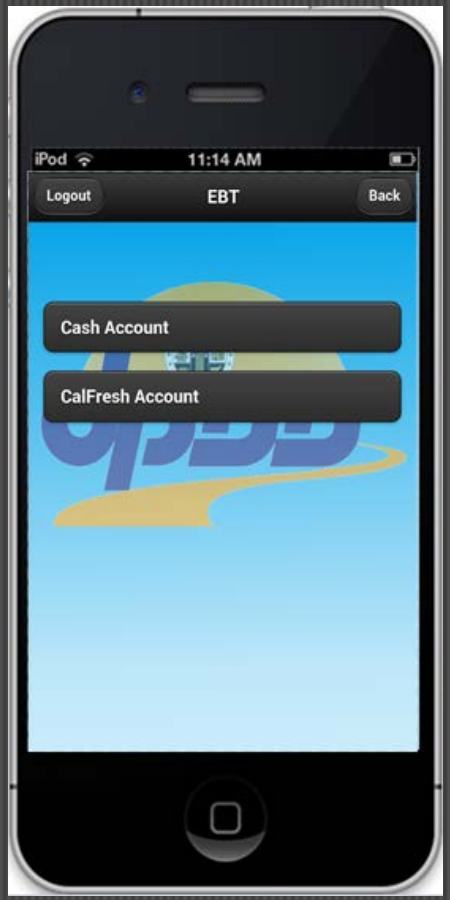
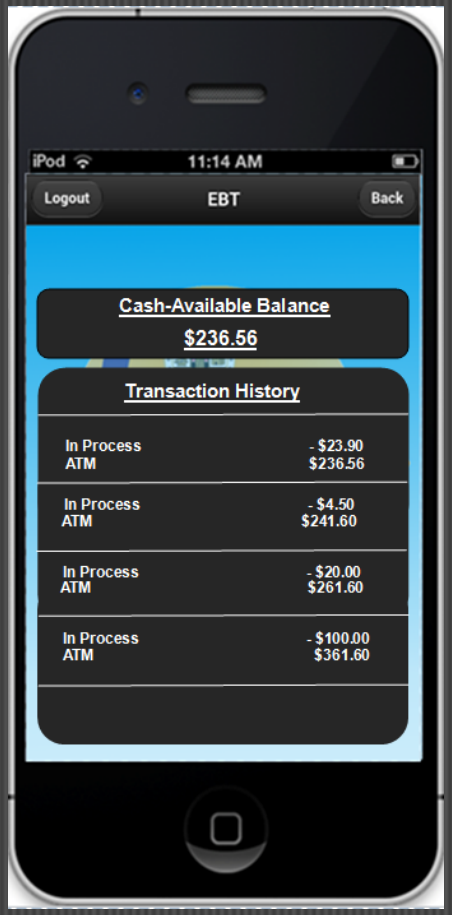
EBT ACCOUNT

VIEW BALANCE & TRANSACTION HISTORY





EBT INFORMATION:

- Available balance
- Transaction History
- Status/Post Date
- Transaction Amount
- Merchant Information
- Balance after transaction

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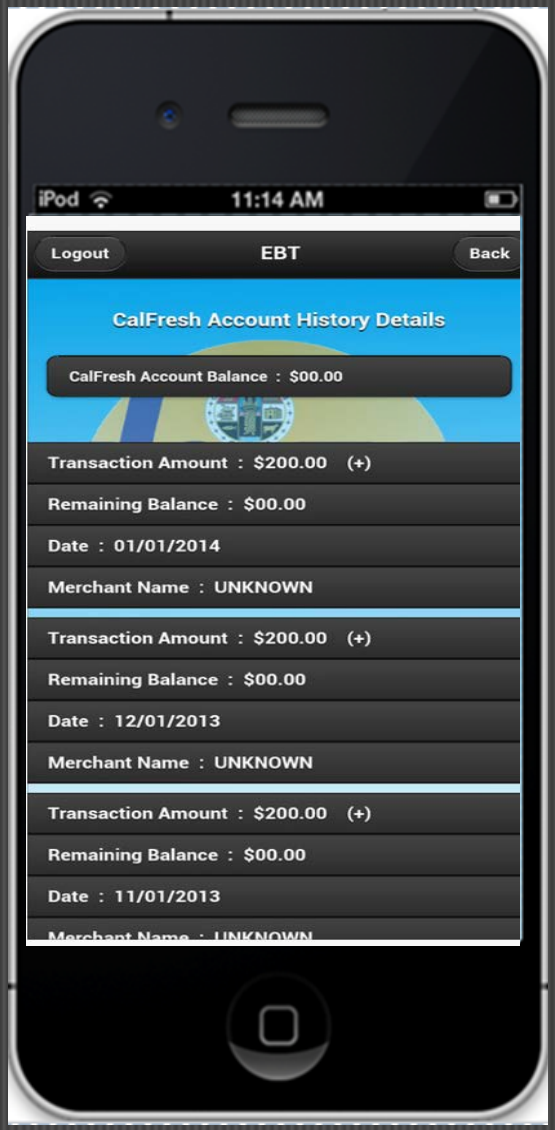
EBT ACCOUNT

VIEW BALANCE & TRANSACTION HISTORY



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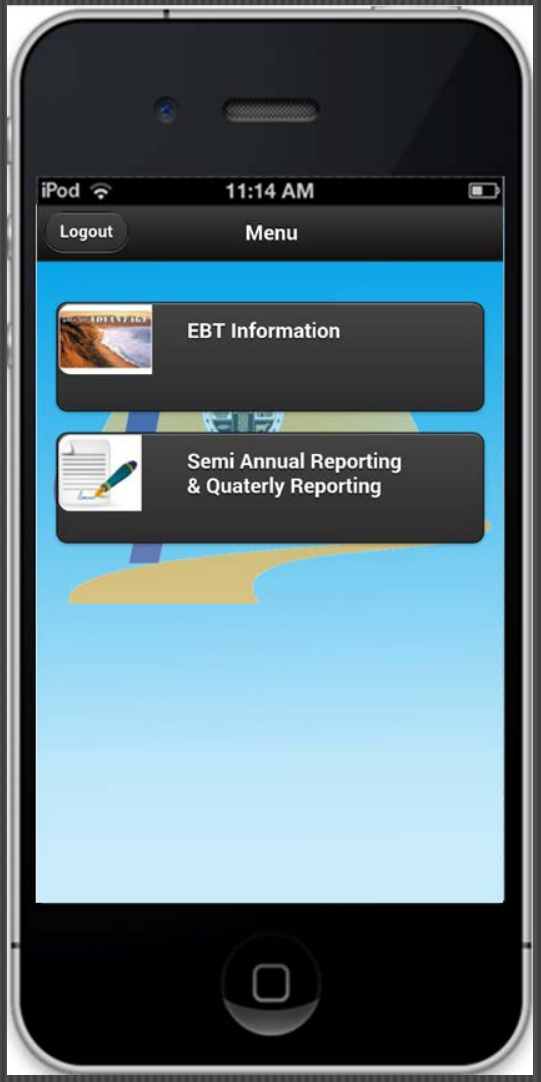
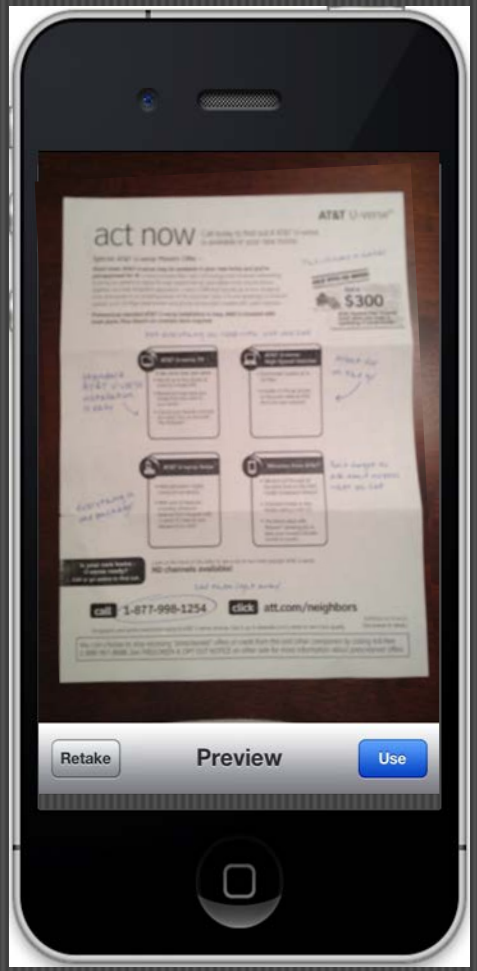
MENU PAGE



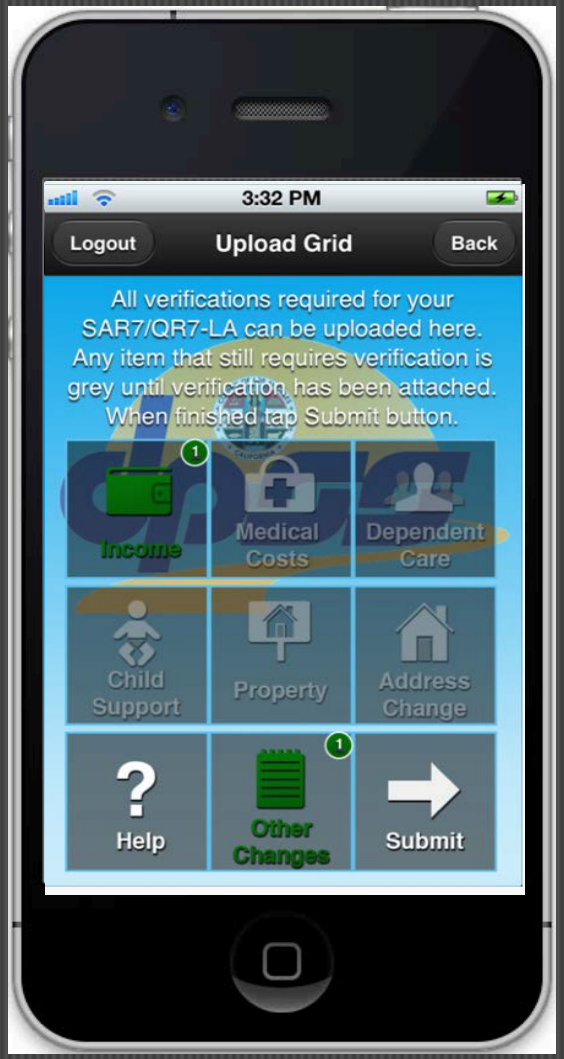
- Take a picture to upload proof of the changes reported on your Semi Annual Report(SAR-7) or Quarterly Report(QR-7)

TAKING A PICTURE



- User will tap on a pane to begin uploading documents for that type.
  - An initial tutorial slide and/or video will pop up to educate the user on taking a quality photo.
  - User can dismiss tutorial so they don't have to view each time.
- Once an adequate picture has been captured, the user selects the meta data associated with the image.
  - "For Who"
  - "What Type"
  - Data will be pulled from YBN web service and will populate a list for the user to choose from.

YBN UPDATES



UPLOAD GRID

New Updates

- Verification Uploads can be done for Pending and Approved Cases

- YBN login now allowed

YOUR BENEFITS NOW!

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DPSS SELF SERVICE PORTAL

QUESTIONS

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